



EpicCare Link User Information

Website Address

- https://epic.accessonefamily.com/EpicCareLink/common/epic_login.asp

Password Requirements

- Must be changed after first login with temporary password
- Minimum 8 characters
- Must include a capital letter, a small letter, a number and a special character
- Automatically deactivates after 90 days of inactivity
- Must be changed every 180 days

HelpDesk

- (877) 403-4357
- helpdesk@hshs.org

Training

- Electronic learning modules and guides available under Quick Links on the home page

Information Available

- A view only copy of the HSHS electronic medical record (HSHS St. Elizabeth's Hospital)
 - ✓ **Clinical Review**
 - Snapshot
 - Chart Review – Encounters, Lab, Pathology, Imaging, Procedure, ECG, Other Orders, Medications, Media, Referral Orders, Episodes, Letters, Hosp/NH, Notes/Trans, Misc Reports, LDAs, Referrals, Patient Summary Extracts
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 - Flowsheets
 - Allergies
 - Histories
 - Face Sheet
 - ✓ **Patient Profile**
 - Demographics
 - Documents
 - Coverage & Benefits
 - ✓ **Scheduling**
 - Upcoming Appointments - Patient